Questionnaire of Admin

Name: Mustafa Khan

Age: 40

Marital Status: Single

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| Category | Questions | Answers |
| Health Habits | * What do you do in your free time? * In which type of environment do you like   to live in?   * Do you prefer exercise or games in free time? * How many times in a week or month do you go for an outing? | * I always read a book at night time * I prefer to keep calm no matter what the situation is and like to live in peaceful environment * Both are essential * I usually go out once in a month |
| Wants | * What do you think is the metro system is going to develop in a few years? * What kind of system do you prefer? * Is it true that all record of a customer is being saved? | * I cannot predict anything but to satisfy customer needs yes we will update the system because sometimes we also face issues with the system * Efficient system to prevent waste of time. Sometimes sales and discounts are not updated due to problems in system so we are working on this to improve our system * Yes it is saved but sometimes it is lost because of storage issues |
| Frustrations | * How much time does it take you to monitor and manage the application? * What difficulties do you face while using the system? | * Now that I am used to of this system so it takes very less time but when an internet connection is unstable we have to wait for long time * Due to load on-site its difficult to manage products for example add new products. |
| Brands | * Is there any other online shopping brand you prefer other than in which you are currently working? | * No |

Questionnaire of Rider

Name: Zeeshan Haider

Age: 21

Marital Status: Single

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| Category | Questions | Answers |
| Health Habits | * What are your hobbies? * Which books do you like most to read? * Are you conscious of your health? * According to your opinion is a morning walk healthy? | * I mostly use mobile phone   in my free time   * I prefer to read Islamic History Book * Yes, I prefer to do exercise regularly * Yes |
| Wants | * What do you think is the food Panda is going to develop in a few years? * If you were given a chance to update this app then what features you will introduce in the app? | * Yes, I think so because recently Panda mart is added to it. So definitely it will be improved in future * I will work on the map and also try to add language versions in app |
| Frustrations | * Are you satisfied with the efficiency of the app? * What difficulties do you face while using the system? | * No,50% I am satisfied with the efficiency of app * While using the system, I face problems in finding the location of customer and also system is too slow so its difficult to take customers order. |
| Brands | * Is there any other online shopping brand you prefer other than in which you are currently working? | * Grocer App |

Questionnaire of Charted Accountant

Name: Maniha Shahid

Age: 23

Marital Status: Single

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| Category | Questions | Answers |
| Health Habits | * What are your hobbies? * Which books do you like most to read? * Are you conscious of health and skin care? * According to your opinion is reading books is good for the mind and soul? * Which book do you want to recommend teenage students? | * I always try to sleep because my routine is too tough * I prefer to read a newspaper * Yes, too much * Yes, good books are very essential for the mind and soul * The books that I like the most are Quran: A Reformist Translation and   The War Within Our  Hearts |
| Wants | * What do you think are the apps that delivered food and grocery will update in the future? * What kind of system do you prefer? | * Yes, because we are in the era of technology.So definitely these apps will be updated in future * An effective system to avoid wasting time. Because sales and discounts are not always updated owing to system issues, we are attempting to enhance our system |
| Frustrations | * What problems have you encountered when using the system? | * The problems that I faced while using the system are place order and late deliveries |
| Brands | * Is there any other online shopping brand you prefer other than in which you are currently working? | * Airlift and Panda Mart. |